# **Gear up your PBX** Cut Costs, Boost Profits

# What's Next



Version 20160711

### Play and Learn

- Make Calls
  - $\rightarrow$  Extension to Extension
  - $\rightarrow$  Extension to External Numbers
  - $\rightarrow$  External Numbers to an Extension
- 3CX Clients
  - $\rightarrow$  Test as Remote Extensions
  - $\rightarrow$  Test CTI mode

• Make yourself familiar with the 3CX Management Console

## **Further Training**

- 3CX Events
  - $\rightarrow$  For IT Resellers
  - $\rightarrow$  3CX organizes Training Events held by 3CX Trainers
  - $\rightarrow$  Stay tuned for a Training near you:

http://www.3cx.com/blog/category/events/

• Online Webinars

→ Sign up for free: <a href="http://www.3cx.com/blog/event-trainings/">http://www.3cx.com/blog/event-trainings/</a>

- 3CX Academy
  - $\rightarrow$  Various training presentations and videos
- Subscribe to our mailing list
  - $\rightarrow$  Underneath each blog post.

### **Online Documentation & Resources**

- Admin Manual: <u>http://www.3cx.com/docs/manual/</u>
- Configuration & Help Documents: <u>http://www.3cx.com/docs/</u>
- Supported Hardware Config Guides: <u>http://www.3cx.com/support/</u>
- 3CX Forums: http://www.3cx.com/forums/
  - $\rightarrow$  Share your questions with the 3CX Community
  - $\rightarrow$  Post and Upvote Feature requests in the Ideas section

#### **Become 3CX Certified**

- Sit the 3CX Certified Exam
  - O 3CX Partners
    → Log into your Partner Portal
  - Train your staff
    → Request for more candidates: http://www.3cx.com/3cxacademy/partner-exam/
  - $\circ$  Individuals
    - → Register here: <a href="http://www.3cx.com/3cxacademy/enduser-exam/">http://www.3cx.com/3cxacademy/enduser-exam/</a>

### Ready to go Intermediate

You've now completed the Basic training!

- Your next steps are:
  - Complete the Intermediate Training
  - Take the 3CX Basic Certification Test
  - Complete the Advanced Training
  - Take the 3CX Advanced Certification Test

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More Training Material at: www.3cx.com/3CXAcademy

